

About this document

This is a template that can be used to place an Order for Enate products and services. It applies to contracts that incorporate this document by reference. It will be updated from time to time, and revised versions will be published at the same location online. If you want to be notified about changes, please email contracts@enate.net and provide your name, the name of your organisation (which must match the name of the organisation that has a contract with us), your role, and say that you want to subscribe for change notices regarding Enate Template Order. Look out for an acknowledgement of your request.

Order (template)

This Order is dated _____

and made between:

[Enate Limited, a company registered in England and Wales with company number 4077681 with its registered office at 167-169 Great Portland Street, 5th Floor, London, W1W 5PF ('Enate')]

[Enate Technologies India Pvt Limited, a company registered in Karnataka with company number U72200KA2013FTC072544 with its registered office at WeWork Galaxy, 43, Residency Road, Bangalore 560025, India ('Enate')]

and

[_____] a [company] registered in [_____] with [company] number [_____] with its [registered office][principal place of business] at [_____] ('Customer').

This Order incorporates the terms of the agreement ('the MSA') between Enate and Customer dated _____.

Capitalised terms used in this Order but not defined have the same meaning as in the MSA.

Deliverables and Charges

Commencement Date: _____

Minimum Period: _____

Purchase Order #: _____

Email for invoices: _____

Service Plan: [Essential][Ultimate]

Initial deployment: Sandbox Production

User Pricing

The prices are per User per month for payment annually in advance.

| Per User Per month Price (paid annually in advance) | |
|---|------------------|
| Enate User Subscription | \$_____ |
| Number of Users | _____ |
| Total | \$_____ per year |

If any additional Users are provided with access to the Enate Solution part way through an invoice period, Enate will be entitled to invoice additional charges calculated on a pro-rata basis for the remainder of the prevailing 12 month period.

On Premise Charge [applicable only to On-Prem]

An on-premise charge is applicable to a customer wishing to deploy the Enate Solution on premise and is in addition to the subscription charges set out above.

| | |
|--------------------------------|---------|
| Enate On Premise Annual Charge | \$_____ |
|--------------------------------|---------|

Minimum Charges

Irrespective of the actual number of Users, the recurring subscription Charges will be subject to a minimum annual charge of \$_____.

Professional Services

Scope of work: [cross refer to Statement of Work]

Estimated ____ days @ \$____ per day = \$____ (estimated)

Expenses

If Enate personnel are required to perform any Professional Services on-site at locations other than Enate offices, Customer shall reimburse travel and subsistence expenses without markup. If Customer requires such expenses to be regulated by Customer’s expenses policy, Customer shall make the bookings for Enate personnel.

Price Increases

Annual increase on the anniversary of the Commencement Date. Increases will not exceed 5% or the increase in the Retail Prices Index published by the United Kingdom’s Office for National Statistics, whichever is the higher.

Invoicing

All recurring charges are invoiced annually in advance with effect from the Commencement Date. Upon each anniversary of the Commencement Date, the invoice will be based on the number of Users at that date, unless this Order is extended to add more Users, and subject always to the minimum recurring charges specified above.

Data processing particulars

| | |
|---|---|
| Duration of processing | Customer Data will be processed for the duration of this Order unless Customer uses the option to purge Customer Data from the Enate Solution. |
| The purpose of the processing | Verifying that only authorised persons have access to the Enate Solution. Customer’s statement of the purpose of processing identified as the date of this agreement*: |
| The types and categories of personal data and data subjects | Log-in credentials for persons provided with access to the Enate Solution. Customer’s statement of the types and categories of personal data and data subjects identified as the date of this agreement*: |

*If no statement is provided by Customer at the date of this agreement, Customer shall give notice to Enate of a revised version of these particulars promptly after the particulars have been ascertained by Customer.

Signed on behalf of Enate by

Title

Signed on behalf of Customer by

Title